

COMPUTER TECHNOLOGY CAREERS

Justin Locketz, Instructor

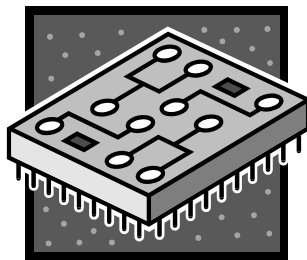
TRAINING STUDENTS FOR CAREER PATHS TO:

- Computer Technician
- Software Technician
- Technical Support Person
- Help Desk Technician
- Computer Repair Technician
- Computer Sales
- Customer Service



BENEFITS OF THIS CLASS:

- Develop skills for entry-level technician
- 30 high school credits earned per year
- Equivalency credits in English, math, or science may be available
- Hands-on experience providing maintenance of computers on campus
- Learn skills necessary to set up, run and repair computer networks
- Develop good communication skills needed to deal with computer users, employers, and other technicians
- Develop skills leading to a highly paid, high demand job



IN THIS CLASS, STUDENTS LEARN:

- To use a variety of computers and computer networks
- Skills that are the basis of many electronics jobs locally and throughout the world
- How to configure software within computers
- To tune-up, adjust software within computer
- To troubleshoot, diagnose, and problem solve
- To think, listen, communicate
- To work as a team
- To understand and work well with the customer and be skilled at giving quality customer service
- To prepare resume and portfolio
- Job search and interview skills

UPON SUCCESSFUL COMPLETION OF CLASS, STUDENTS RECEIVE:

- Certificate of Achievement
- Letter of Competency listing skills learned and level of mastery achieved
- Computer Literacy credit
- Job skills that will be beneficial for a lifetime
- Job placement assistance
- 2 college units from San Jose City College or Evergreen Valley College with an A or B grade.

JOB MARKET INFORMATION:

There is a continuing need locally and throughout the country for people who can repair computers, troubleshoot and analyze problems, install software, assemble computers and peripherals, and build computer networks. Technicians with these skills can work in a variety of businesses with large inventories of computers, repair and service shops, and as self-employed technicians on a freelance basis.

The average salary in the computer industry for entry-level positions ranges from \$10-\$22 per hour, depending on skills and education. As knowledge and skills build, so do salaries and employment opportunities.

People who are successful in this field typically are very detail oriented, careful, analytical and orderly. It helps in this occupation to have good people skills and the ability to communicate well with the end user.

ABOUT THE INSTRUCTOR:

A graduate of San Jose State University, **Justin Locketz** brings years of experience in training and supporting industry professionals with a wide range of computer and network equipment and services. With a specialized education in the art of communication and teambuilding, Mr. Locketz has received much praise from businesses and educators for innovative teaching techniques.



School-to-Career Pathway

